Vision4SCRM

Simple! Overlooked?

6 WAYS TO GET 16%



"Even a blind squirrel finds a nut once in a while"

The Accountability Conundrum



If You Own the Business, You are Accountable



Your people don't get distracted?







Who's generating revenue in your company right now?



#1 Cross sell - 3%

#2 Customer Service Sales – 2%

Customers will say things to customer service that your sales reps won't hear.

Who's picking up on what they're saying?



#3 Make the Call! Dial Productively – 5%



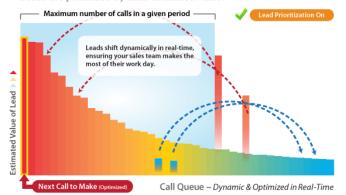


- Select a group of contacts geographically
- Dial progressively
- Minimize between call time
- Minimum 10% productivity
- 1% * 5 = 5% gain in top line revenue

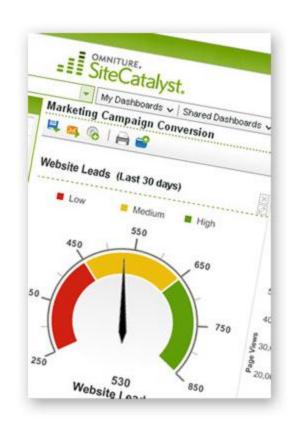
Oct 6 2009 ____ - Oct 12 2009 ____ Lead Intelligence 24h 1w 1m 3m Average Lead Score Apply Score Set: 252 6.7% Hot Leads Sea 🕶 Visitors 10/6 10/7 10/9 10/10 10/11 10/12 Medium (40-69) High (>70) Low (1-39) Lead Score All Visitors Leads Lead Total Date Name Actions Company Referral Type Form Name Score 10/12/2009 | 2:12 PM John Smith Acme, Inc. 35 LINKEDIN Contact Us | Newnownet.com 10/12/2009 | 1:38 PM Michelle Jones Consolidated Enterprises 100 DIRECT Contact Us | Newnownet.com 10/12/2009 | 1:38 PM 100 DIRECT Contact Us | Newnownet.com 9

Prioritized Call Queue

Leads are prioritized by their estimated value.



#4 Identify the MVP from your website— 2%



Social Networking

NOT!

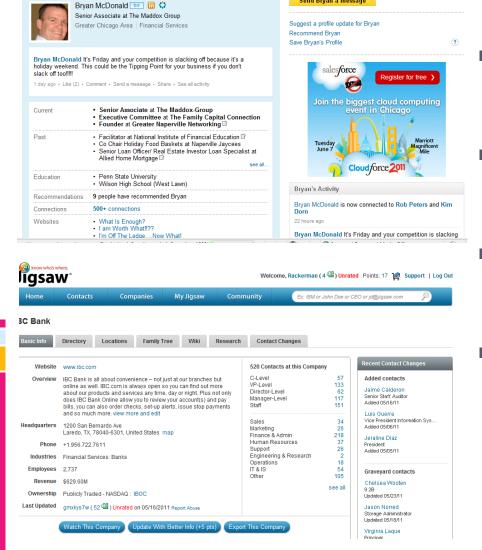
Get your butt off Facebook and start working the LinkedIn referral system the way it was originally designed

People

#5 Leverage LinkedIn and

Send Bryan a message

Go back to Home Page



Linkeain and Jigsaw - 2%

- Get connected and use the connections wisely
- Get referred and introduced
- Cold calling is dead and a waste of time!
- Cut pursuit time and start selling

#6 Know thy Prospect - 2%

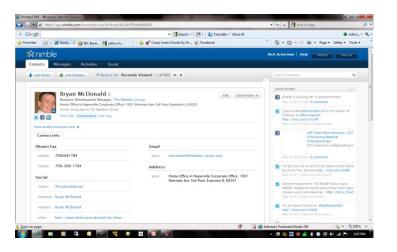


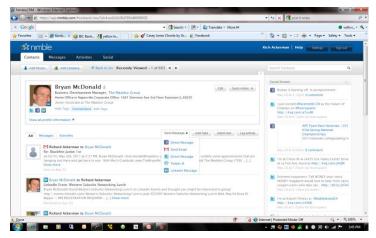
- Thoroughly research your prospect – likes dislikes
- Thoroughly research their business
- Understand what's keeping the CEO up at night
- Know how they think, how they make decisions
- Know what "mindfood" will make them respond positively.
- Don't waste their time, they'll respect you in the morning
- Cut pursuit time and start selling



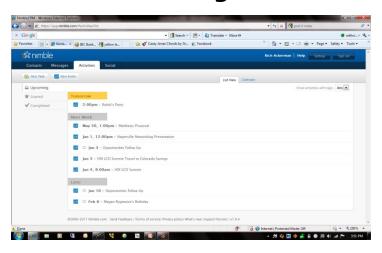
How do you track what's going on in your business?

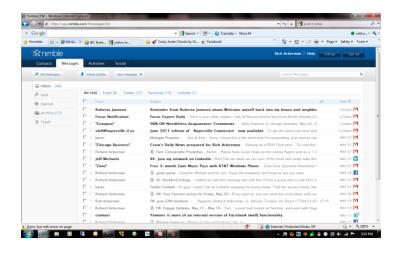
BONUS! CRM SCRM - 2%





Do you own one of these?







If it isn't in here, it doesn't count!

C O N T A C

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N S S A G



